

## eDIS FAQs

### **1. What is e-DIS ?**

Ans. Electronic Delivery Instruction Slip or e-DIS is a facility which allows you to sell shares when you have not submitted your Power of Attorney (POA).

Please note: You can only sell the stocks you are holding in your linked Demat account. You may submit your POA to ensure a seamless trading experience.

### **2. How do I avail of the e-DIS facility?**

Ans. e-DIS is activated automatically on our digital trading platforms for all customers who have not submitted their POA.

### **3. Why do I need to authorize a transaction to sell scrips that I own?**

Ans. In the absence of POA, without e-DIS authorization (on the day of the transaction or before that), you will not be allowed to place a sell order.

### **4. Is e-DIS applicable for intraday transactions as well ?**

Ans. e-DIS is only applicable for delivery-based transactions for shares in your Demat account.

### **5. What is the maximum validity (number of days) period up to which I can authorize e-DIS?**

Ans. 1 calendar day

### **6. Can I sell first and authorize later?**

Ans. For transactions through e-DIS, you will have to authorize your trades before executing a 'sell' transaction.

### **7. What is BOID/ Demat account number and where can I find mine?**

Ans. BOID or Beneficiary Owner Identification Number is a 16-digit number used to identify your Demat account, which is unique for every client. The first 8 digits are the Depository Participant ID, and the last 8 digits are the client ID with the DP.

### **8. Do I have to sell the entire authorized quantity within the stipulated time selected ?**

Ans: Authorization is only a declaration of the scrips with the quantity that you wish to sell within a stipulated time. You reserve the right to sell only a partial quantity OR not sell at all, even after the authorization has been given for the concerned equities.

### **9. What happens after the validity of my authorization expires?**

Ans: Once your authorization has expired, you are required to authorize again.

**10. Can I sell shares without an authorization?**

Ans: You will not be allowed to sell shares without an authorisation.

**11. How can I execute a regular sell without giving authorization?**

Ans: You need to submit your POA at the nearest branch OR courier it to our Head office address.

**12. If I have submitted the POA, will the e-DIS feature be available for my account?**

Ans. Once the POA is received and registered in the Demat account, the e-DIS functionality will be discontinued for your trading account.

**13. Will I be able to buy shares without pre-authorization?**

Ans. e-DIS authorization is not required for buying shares, but only for the 'sell' transactions.

**14. Can I only authorize equity quantities available in my Demat balance, or am I allowed to authorize more than what is available in my Demat holdings?**

Ans: You can authorize only those equity quantities that are present in your Demat a/c. You can authorize partial quantities from your Demat balance or the entire quantity for the selected equities. But the quantity cannot exceed the balance available in the Demat account.

**15. Can I revoke my Power of Attorney and use the e-DIS functionality of sell transactions?**

Ans: You cannot revoke the existing POA to avail the e-DIS functionality.

**16. What is CDSL TPIN ?**

Ans: TPIN is an authorization code generated by CDSL using which the customer validates/authorises the transaction.

**17. How do I authorize my transaction from my Demat account?**

Ans: CDSL Demat holder needs to authorize transactions with the help of TPIN and OTP generated/provided by CDSL. Without these, one cannot proceed with any 'sell' transactions.

**18. How many digits will the TPIN be?**

Ans: The TPIN will be of 6 digits.

**19. How will I get my TPIN ?**

Ans: You will get the TPIN on your email id and mobile number as registered with Depository Participant from CDSL.

**20. What if I enter a wrong TPIN ?**

Ans: If you enter a wrong TPIN, you will not be allowed to authorize transactions. On entering an incorrect TPIN thrice consecutively, your existing TPIN will become invalid, and you will need to generate a new one.